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| **I am not eligible for CalFresh because I don’t have a job.** | * **A job is not required to get CalFresh.** * **Even if the ABAWD time limit applies, the household may be eligible for at least 3 months of CalFresh.** |
| **It’s not worth it to apply for CalFresh for just three months of benefits.** | * **A household may be eligible for more than 3 months if they meet an exemption or work requirement.** |
| **I already got CalFresh for 3 months and I am no longer eligible.** | * **Households can regain eligibility if they become exempt, meet the work requirement, or move to an area under the waiver.** |

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| **I am 30 and live in San Francisco but I come to Oakland to work and take care of my mom who is sick. I don’t think I qualify for CalFresh in San Francisco, could I apply for CalFresh in Oakland because I work here?** | * **Should apply in the county in which they live.** * **Exempt under work registration exemption: caring for an incapacitated person.** |
| **I am a full-time student and commute from San Mateo. I was awarded work study but I don’t have a job. Am I eligible?** | * **Not subject to the ABAWD time limit because they are a student.** * **Work study award exempts them from the student rules.** * **Can get CalFresh if they meet other eligibility requirements.** * **Should apply in county in which they live.** |
| **I tried applying before but the county wanted me to bring a note that I have depression. I couldn’t make it into the doctor’s office so I am not eligible.** | * **If applying in San Francisco, San Mateo or Santa Clara the eligibility worker should help attain verification.** * **If applying anywhere else in the state, not subject to ABAWD time limit, verification is not required.** |

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| **I heard in the news that you have to work at least 20 hours a week to get CalFresh but I only work 15 hours so I am not eligible.** | * **If subject to the ABAWD time limit, may be eligible if they meet an exemption, or volunteer 5 hours per week.** * **ABAWD time limit rules only apply in San Francisco, San Mateo and Santa Clara.** |
| **I am pregnant but I don’t think I can get CalFresh until my baby is born.** | * **Households without children are eligible.** * **ABAWD time limit does not apply to people who are pregnant.** |
| **I am not eligible because I don’t work 40 hours a week.** | * **If subject to the ABAWD time limit, may be eligible if they meet an exemption, or work/ volunteer or do other work activities 20 hours per week.** * **ABAWD time limit rules only apply in San Francisco, San Mateo and Santa Clara.** * **If not currently working or meeting an exemption, can still be eligible for at least 3 months of CalFresh** |

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| **ABAWD** | * **Able-bodied adult without dependents** * **CalFresh-only case (does not receive CalWORKs)** * **Age 18-49** * **Able-bodied** * **Without dependent children** |
| **Countable month** | * **A full month of CalFresh benefits received by someone subject to the ABAWD time limit when not meeting the work requirement or exempt.** * **People subject to the ABAWD time limit can get three months of CalFresh benefits every 36 month period.** |
| **Good cause** | * **Term used to excuse a person when they were unable to meet the work requirement for a reason/situation outside of their control.** |

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| **Statewide clock** | * **This refers to the three year time period or 36 month clock. The current time period is from January 1, 2017 to December 31, 2019.** |
| **Workfare** | * **When a CalFresh recipient performs unpaid or volunteer work to receive CalFresh.** |
| **Work registration and exemptions from work registration** | * **Determination and exemption takes place at time of application and recertification** * **There are NO forms or other things that the clients have to do, the county documents this automatically.** * **These exemptions also make someone exempt from the ABAWD time limit.** |

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| **Unable to work due to chronic homeless** | * **Indicator that someone might be exempt from ABAWD time limit due to being physically or mentally unable to work** |
| **Responsible for the care of an incapacitated person** | * **Work registration exemption that also exempts a person from the ABAWD time limit** |
| **Unable to work due to drug or alcohol usage** | * **Indicator that someone might be exempt from ABAWD time limit due to being physically or mentally unable to work** |

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| **Applied for OR receiving unemployment insurance benefits** | * **Work registration exemption that also exempts a person from the ABAWD time limit** |
| * **I can’t get CalFresh because I don’t have children.** | * **You don’t have to have children to qualify for CalFresh.** * **Even if the ABAWD time limit applies, a household can still get at least 3 months of CalFresh if they qualify.** |
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